



Citrix Server and Client Requirements

Recommended and minimum hardware and software specifications* for a Citrix server and client used with Yardi software. Yardi Systems, Inc. August 2010.

Hardware and software installations and version updates for all listed components require careful planning. Please contact your Yardi account manager or implementer before proceeding.

SERVER SPECIFICATIONS

| | |
|------------------------------|--|
| Operating system | Microsoft Windows Server 2003; or Microsoft Windows Server 2008 (R1 or R2) - with latest MS service pack and security updates |
| Processor | Intel Core, Pentium, AMD, or compatible, 1.4 GHz or faster - <i>for 1 - 20 users</i> Dual Intel Core, Pentium, AMD, or compatible, 1.4 GHz or faster - <i>for 21 - 30 users</i> (<i>multiple servers recommended for more than 30 users</i>) |
| RAM | 2 GB (recommended); 1 GB (minimum) |
| Free hard disk space | 10 GB (recommended); 5 GB (minimum) |
| Software applications | Citrix XenApp |

CLIENT WORKSTATION SPECIFICATIONS

The following table is presented here as a guideline. Specifications for a Citrix client workstation also depend on the Yardi system with which it is used. For more information, see the system requirements for the specific Yardi product.

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|------------------------------|--|
| Operating system | Microsoft Windows XP Professional; or Microsoft Windows Vista Business; or Microsoft Windows Vista Ultimate; or Microsoft Windows 7** - with latest MS service pack and security updates |
| Processor | Intel Core, Pentium, AMD, or compatible, 1 GHz or faster (recommended for Windows 7 and Vista); 500 MHz (minimum) |
| RAM | 1 GB (recommended for Windows 7 and Vista); 512 MB (minimum) |
| Free hard disk space | 5 GB (recommended); 1.5 GB (minimum) |
| Screen resolution | 800 x 600 or higher |
| Internet connection | Broadband connection, such as DSL, cable, ISDN, T1, or LAN-based (recommended); 56K dial-up (minimum) |
| Software applications | Citrix XenApp client Microsoft Internet Explorer 6.0 through 8.0, with latest MS service pack and security updates The following additional applications may be needed, depending on the Yardi system to which the client connects: Microsoft Office 2007, 2003, XP, or 2000, with latest MS service pack and security updates Microsoft .NET Framework 1.1 Crystal Reports ActiveX component (<i>Provided by Yardi. Required if printing Crystal reports to screen.</i>) Adobe PDF Reader |

- The hardware and software specifications listed in this document are for the use of Citrix XenApp with Yardi software versions that were available at the time of this publication. As newer system versions are introduced, Yardi reserves the right to update and modify these recommendations.
- Yardi applications (Windows-based) use 800 x 600 screen resolution. Yardi recommends setting screen resolution on the client's Windows Desktop to 1024 x 768 or higher, so that the Windows taskbar is accessible during remote desktop sessions.
- Hardware, memory, and storage requirements can vary greatly, depending on the number of users, network applications, hard disk sizes, remote connection type, and other issues. Your organization should regularly review company hardware and software resources and compare them to current requirements.
- Yardi recommends the use of backup and security components for hardware, data, and application redundancy. This includes backup servers for your database, file, and application servers, as required. In case of catastrophic server failure, backup servers enable users to work with minimal interruptions in database and application services. In addition, you should use backup devices for storing your database backup files. Internet and remote-connection security practices also require the use of standard security hardware and software, such as corporate firewalls and utilities for protection against computer viruses and spyware. Configuration of hardware and application security is the responsibility of the user.

- For computer and peripheral requirements and resources in your organization, contact your system administrator or computer consultant. For more information about Yardi system requirements, contact your Yardi account manager or implementer.

(*) System requirements presented herein are accurate and reliable to the best of Yardi's knowledge and belief but are not guaranteed to be so. These requirements are subject to change without notice. Nothing herein is to be construed as recommending any practice or any product in violation of any patent or in violation of any law or regulation. It is the user's responsibility to determine the suitability of any equipment and/or procedure for a specific purpose and to use such equipment and/or procedure as may be necessary and pertinent to the user's organization and business practices.

(**) Microsoft Windows 7 has been qualified for use with certain Yardi software products. For compatibility information, see the system requirements for the specific Yardi product, or contact Yardi technical support.

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